

PRESIDENT'S MESSAGE
KATHY'S KORNER
ETERNAL ALLIANCE
QBAA UPDATE
UPDATE FROM SUPPORT CENTRAL
THE QUANTUM CENTER OF EXCELLENCE UPDATE
SCIO PRICE CORRECTION
TQA COMMUNICATIONS UPDATE
STARS OF THE MONTH

QUANTUM
CONNECTION
OCTOBER 2009

PRESIDENT'S MESSAGE

Hello Quantum Family and welcome to October and final quarter of 2009. I write to you once again from an airplane somewhere over the Atlantic Ocean on my way back from the Annual QX Conference in Budapest.

It's been a very interesting and wonderful month to say the least. Within the last 30 days we have had our Semi-annual Executive and Leadership Meetings, our first ever Eternale 'Bliss Beauty' Conference and the QX Conference. I will tell you this, it was not all fun and games, however, we were able to come up with some great ways to advance our industry and the Quantum Biofeedback Profession but to help all Practitioners not only be better Practitioners but much more successful as well.

The Quantum Alliance Executive, National and Area Coordinators, Trainers and Support leadership made up the Leadership Team that were part of these meetings. Though most of the advancements that we came up with will take some development, we will be able to introduce some of the most important elements as early as November 1st – so keep your eyes open for our announcements! I wish I could give you more, but now is not the time to let the cat out of the bag.

I would personally like to thank all the Leaders who made their way to Calgary to help us with these meetings. Your insight and incredible ideas are invaluable and we look forward to working with you even moreso in the implementation of all these great ideas.

I would like to also say that the Budapest Home Office and the Professor is also very excited to work with us in these new concepts and ideas. I know that it has not been the easiest thing in the world to be a Quantum Biofeedback Practitioner in the last year or so, especially with the collapse of the economy, and that it hasn't been easy to be in business no matter what the industry. That being said I really do feel like there is a light at the end of the tunnel as the economy is starting to see some recovery.

In other exciting news, we are now fully compliant with the FDA and so you will begin to see and feel a positive energy shift within our Quantum Community.

So I humbly thank you for sticking by us during the rough times of "the past" and thank you for your continued support as we implement these new ideas. It's our time, once again, to help the people who need this technology that we all love.

Have a fantastic month.

Brian Thompson, President
The Quantum Alliance
brian@thequantumalliance.com

P.S. I strongly suggest that you keep your eyes open this month for emails from The Quantum Alliance!

KATHY'S KORNER

"Leadership is ultimately about creating a way for people to contribute to making something extraordinary happen."

- Alan Keith

From September 21 through to September 27 something "extraordinary" did indeed happen!

First, we enjoyed two days of Leadership meetings first the entire Executive; Brian Thompson, Kathy Randle, Gage Tarrant, Ken Kornylo, Jake Cunningham, Lori Strolin, Leslie Toth and Monica Erdei spent the entire day (and well into the evening) discussing the foundation and continued growth of The Quantum Alliance. We then continued with the entire management team; Stephen Smith from Quantum Academies, Susan Harms from Support Central, Margo Achtemichuk from Congress of Quantum Masters, Selma Karamani from Head Office, Ron Verhaeghe and Fernando Crespo-O'Neill from The Quantum Center of Excellence were all with us around the 'boardroom table' reviewing processes and discussing ways that all of these collective services can support you the Practitioner in the best possible way.

Following this were two full days with our Area Coordinators who travelled from all over North America for these semi-annual meetings. What a great couple of days those were!! Thank you to all of the Area Coordinators who took the time from their busy schedules to fly to Calgary and share in the development and movement of what is yet to come!! Also, a special thanks to our National Coordinators Christopher and Lisa Lewin who ventured all the way from Australia to join us. Thank you Christopher and Lisa for once again confirming your dedication and sharing your enthusiasm with us all - Great things are happening in Australia!! We then all enjoyed an evening reception at the Head Office where we all mingled, met with local Practitioners, toured the offices and were the first to experience the lovely SpaEternale™!

Finally, many of us continued with our sister company, Eternale Alliance, to beautiful Canmore, Alberta for the first annual Eternale Bliss Beauty Conference!! Wow...it was a great turnout and the weather in the mountains was spectacular!! This weekend together was ground-breaking! The workshops and round table discussions really set the pace for what is to come with the ensured explosion of Eternale!! Thanks to all of you "pioneers" for not only your attendance and participation but also for being the ones that will truly be making the mark on Eternale Maps everywhere!!! Together we are 'Making a Beautiful Difference'.

Lori Strolin, Director of Business Development for Eternale has been an integral part of the development of Eternale Alliance since the spring of this year and over the past couple of months, I have had the true pleasure of working with her preparing for the Bliss Beauty Conference and grand opening of SpaEternale™ and with all that is in store for Eternale, I will be now shifting my focus to Eternale Alliance. I am thrilled with this new prospect of not only working along-side Lori but with all of the Eternale owners and Consultants world-wide. To all our dear SCIO Practitioners please know I haven't gone far! More importantly I am completely confident that the great Leadership of Brian, Jake, Laz and the rest of The Quantum Alliance Team will take great care of all of you!!

Wishing everyone a beautiful autumn and great successes in this last quarter of the year,

Kathy Randle, Executive Vice President
Eternale Alliance
kathy@eternalealliance.com

ETERNALE ALLIANCE

The First Annual Bliss Beauty Conference was an absolutely energizing and inspiring event! I am so appreciative of everyone who participated. I have to give special mention to Christine McKenzie who volunteered her time tirelessly to help me create new marketing materials and media kits in time to launch at the conference. I was thrilled to be a part of the Grand Opening of our first Spa Eternale as well! Most exciting is our newest member of the Eternale Team - yes it true, the lovely and ever talented Miss Kathy Randle will be shifting her focus and devoting herself to ETERNALE! So as we move forward together with great momentum after an educational and fun few day there is much to do. The next few weeks hold great promise for bringing Eternale out into the Spa world - we have two large international aesthetician/ spa shows upcoming - one here in Calgary, and one in Mexico.

Lori Strolin, Director of Business Development
Eternale Alliance
lori@eternalealliance.com

QBAA UPDATE

Speaking of SCIO serves!

Launching the idea of this industry-wide national community service effort was met with tremendous support and excitement! We have come forward with 40 volunteers from two cities in Texas; 39 from two cities in Florida; 20 from MA/CT; 13 from Maine/NH/VT, 11 from Kentucky; 8 from Illinois; 7 From Georgia; 6 from Ohio! Many more inquiries and offerings are coming forth and are still being tabulated. Please be patient if you have signed up to serve at a Clasp 32 Tour- know that we will be making in-roads in the coming months with VA hospitals near you, and gathering the standardized measures, and preparing the training materials and protocols for you. All volunteers will be contacted this month with an announcement for next steps and a more formal sign up. Bless All of you for your willingness to come together in an important and service oriented way, and supporting further research of our fabulous technology!

Please visit our website at: www.qbaa.org

UPDATE FROM SUPPORT CENTRAL

Amit Lal, our newest IT certified tech, joined our Support Central team on September 18, 2009. He brings 4 years experience as a support line customer service specialist. He gained a lot of experience from having his own computer technical support consulting business. He has already proven his strong analytical, problem solving and communication skills. Right from his first day of orientation we put him on the spot with a call. He was able to handle it and make a frustrated practitioner so happy. This trend has continued even with the tough cases we keep sending his way. Thanks Amit, you are a great asset to our Support Central Team!

At the World Conference in Budapest October 8-11, 2009, Professor Nelson released a new beta version to attendees, the 8 8 09. Prior to this release I was able to test the software for a few days and point out some areas that needed some changes. Since then I have been testing it have experienced fewer glitches than I experienced with the 5 5 09 version. So this is great news for those of you who were also having difficulties with it. I will be waiting to see what other beta testers are experiencing as well. I suspect we will have another revision before the final release as there are still a few more things that we have discovered that need to be changed on it. The Quantum Alliance will announce when a new release will be ready to order.

Susan Harms, Support Central
The Quantum Alliance
susan@thequantumalliance.com

THE QUANTUM CENTER OF EXCELLENCE UPDATE

After 6 years of supporting the Quantum biofeedback practitioners with great accessories for helping their families and communities we are still there for you. Our website has now evolved into something even more. A true wellness destination for practitioners and their clients. We are not finished with where we want it to go but we wanted you to see a strong leap forward in providing products of all prices and types to meet your needs and not just ours. Our hands-down most popular product is the Clasp32 7/7/09 software. Sadly, we are in a long-lasting wait pattern while the software has been going thru many tests and requests for software changes to the Budapest Home Office to take it more towards perfection. We apologize to those that have had their orders in for a long time wondering when the product will finally begin to ship. In the meantime, a way to get the software installed for free is to attend a What's New Clasp32 tour event.

Many folks have been able to attend the What's New Clasp 32 tours where the 5/5/09 version has been installed. Those folks are not receiving discs, but are just having the software installed. So many practitioners are very happy with the new improvements and options. Some people that have had software issues are those that chose to never go online with their computers to keep them properly maintained like we do with oil changes with our cars.

These have added hours to their installation at the tour event and sometimes it needs to be sent to Quantum Computers for the experts to work on the computer in a proper tech location and not a tour event where time is limited. Another popular item we have been providing to practitioners is a great anti-virus suite that works well with Clasp32. It is the Norman Security Suite.

Going online is not the only place to get a virus. There are actually several ways to get a virus and Norman can give you great protection with all of them.

Have one of our techs remote connect to your computer to install it for you over high speed internet connection. Call for details & prices.

There is a lot of activity going on in our biofeedback community right now with the new information about FDA Compliance and the new versions of the Clasp32 software, so please be patient with us if you get voicemail when you call, or with the delivery times of our products. Please know that we are committed to assisting you in your work.

We are always a phone call, email or click away.

Hope to meet you at the Congress 2010 or sooner,

Fernando and the team

Please visit our website at: www.thequantumcenter.com

SCIO PRICE CORRECTION NOVEMBER 1st, 2009

Help your friends, colleagues or prospects purchase their SCIO Device prior to this Price Correction by letting them know that their order must be in by the end of October 2009. This will ensure that they receive the very best pricing before the Correction.

As you may know, the worldwide retail price of the SCIO has been €15,000 (Euros) and is controlled by the Manufacturer. In the last year we did our best to shelter our customers from the unstable US Dollar, however as the currency continues to fall against the Euro, we are forced to make a price correction in order to be in alignment with Manufacturer retail pricing.

Effective November 1st, 2009 the Base Price of the SCIO will be: \$22,000 USD

Contact The Quantum Alliance if you have any questions or should you know someone who is hoping to order before the Price Correction.

Call our Executive Sales team at: 1-877-388-3005

Call our Finance & Administration Offices at: 1-877-388-2004

TQA COMMUNICATIONS UPDATE

Hello Everyone!

I wanted to share with you some important information in the realm of Communications here at The Quantum Alliance, but first, I'd like to talk about our recent Executive & Leadership Meetings that took place in Calgary in September.

I was lucky enough to be able to attend these meetings and throughout my entire time in Calgary, I felt like I was just going to beam out into the Universe – the energy and connection in our meetings was absolutely stellar. There were some absolutely AMAZING moments at the Executive Meetings – moments that reconfirmed to me that we haven't even begun what we are all here to do. It is without doubt that the best in the Quantum Biofeedback World is on the brink of its arrival and I cannot wait to be sitting front row center to witness what is going to be happening in the coming months, and more importantly, all through 2010. Folks, it's time to fasten your seatbelts because we are about to arrive.

I've been involved in the Quantum World for over 7 years and the final night I was in Calgary for our Grand Opening of Spa Eternale, I knew right then and there that the people that were surrounding me are the people who are creating something greater than any of us can comprehend. If you have felt any doubt over the last 2 years, please know that the people in this organization are so incredibly dedicated and loyal to the bettering of not only Quantum Biofeedback, but the Profession that each and every one of you are representing. I know that the time is coming very soon where we can all feel so grateful that we held on through the tough times. The future is very bright and I am proud to be at The Quantum Alliance in order to participate in what is coming.

That being said, I wanted to talk a little bit about Communications. Many of you have participated in our Weekly Web Connections Events that take place in various forms through the week. I am aware that many of you are also unable to attend during these times and are interested in our recordings of the events. Here is how you can download and view them:

Visit our website at www.thequantumalliance.com

On the homepage, at the bottom right there is a green Web Connections logo. Click the logo. You will be taken to a webpage that has all the upcoming listings of Web Connections as well as all the Archived Events. Click Archived Events and you will find the recordings that are available, complete with links you can click to view them.

If you have any problems at all with getting the recordings to play on your computer, please contact our Web Connections guru, Jeremy Brown, at jeremy@thequantumalliance.com and try to explain in detail the issues you are having. He will be able to assist you in discovering what might be hindering your progress.

The Web Connections Events are an exceptional resource and we look forward to your ongoing participation. If you have any suggestions on how these Events might serve Practitioners better, please get in touch with us. We would love to hear your feedback!

Alright everyone – I hope you have a wonderful Month and as others have mentioned, please keep your eye on your email inbox for our upcoming announcements. And if you are not on our email list, you can sign-up right on our homepage at www.thequantumalliance.com where it says "Join Our Email List." Simply type your email address into the box and then follow the prompts.

Monica Erdei, Director of Communications
The Quantum Alliance
monica@thequantumalliance.com

STARS OF THE MONTH FOR SEPTEMBER 2009!

Each and every month, many of you introduce the SCIO to people who are interested in learning more about this fabulous technology. As a result, we sell SCIO's and that helps our organization fund all that we do, from our 'What's New Clasp32' WorldTour to our Support Central services and all the other events and services that we offer to Practitioners all over the world.

We would like to recognize the following people for their outstanding efforts throughout the month of September – Congratulations to our STARS of the Month!

CONSULTANTS OF THE MONTH

Inger Gaar
Kimberly Phelps
Diana Benesh

AREA COORDINATORS OF THE MONTH

Peter Caron
Don & Harriet Longnecker
Donna Dawson
Kathryn Reese
Carolyn Shobe

As STAR Plan Coordinator, it has been a pleasure working with you all. Congratulations and thank you for helping The Quantum Alliance get the word out about SCIO Quantum Biofeedback.

And if you're reading this wondering how you can get involved in the STAR Plan, please contact me and I would be most happy to assist you.

Selma Karamani, STAR Plan Coordinator
The Quantum Alliance
selma@thequantumalliance.com